

# **Instructions TWINT Configurator App for Merchants**

TWINT Partner Integration Self Service

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## Table of Contents

|     |  |    |
|-----|--|----|
| 1   | Content .....  | 3  |
| 2   | General Information .....                              | 4  |
| 3   | Allowed prefixes mobile .....                          | 5  |
| 4   | Downloading the TWINT configurator app.....            | 8  |
| 4.1 | Android: .....   | 9  |
| 4.2 | iOS: Downloading the TWINT configurator app .....      | 10 |
| 4.3 | Android: Downloading the TWINT configurator app.....   | 11 |
| 5   | Selecting the TWINT testing app environment .....      | 13 |
| 6   | Selecting the TWINT testing app version and build..... | 14 |
| 7   | Onboarding the TWINT testing app .....                 | 15 |
| 8   | Topping up credit .....                                | 16 |
| 9   | Updating the TWINT configurator app .....              | 17 |

# 1 Content

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## 2 General Information

The following environments are for testing only. Verify with your integrator if a testing environment is provided for merchants and on which environment (PAT/INT). If so, please follow the instructions below.

Via the TWINT configurator app it is possible to download all TWINT testing apps.

**Environments:**
















- INT
- PAT

Based on the feature flag (if activated), the version is permanently shown on the screens in red in the relevant testing app. This means that you always know which version you have installed.

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### 3 Allowed prefixes mobile

As of today, following prefixes are accepted for PAT & INT (configurator app & collab):

| Prefix | Country      | Deployed  |
|--------|--------------|---|
| +1     | USA / Canada |    |
| +20    | Egypt        |    |
| +31    | Netherlands  |    |
| +32    | Belgium      |    |
| +33    | France       |   |
| +34    | Spain        |  |
| +36    | Hungary      |  |
| +39    | Italy        |  |
| +40    | Romania      |  |
| +43    | Austria      |  |
| +44    | UK           |  |
| +45    | Denmark      |  |
| +46    | Sweden       |  |
| +47    | Norway       |  |
| +48    | Poland       |  |

| Prefix | Country        | Deployed |
|--------|----------------|----------|
| +49    | Germany        | ✓        |
| +57    | Colombia       | ✓        |
| +64    | New Zealand    | ✓        |
| +84    | Vietnam        | ✓        |
| +91    | India          | ✓        |
| +352   | Luxembourg     | ✓        |
| +353   | Ireland        | ✓        |
| +357   | Cyprus         | ✓        |
| +358   | Finland        | ✓        |
| +372   | Estonia        | ✓        |
| +373   | Moldova        | ✓        |
| +380   | Ukraine        | ✓        |
| +381   | Serbia         | ✓        |
| +385   | Croatia        | ✓        |
| +389   | Macedonia      | ✓        |
| +420   | Czech Republic | ✓        |
| +421   | Slovakia       | ✓        |
| +423   | Liechtenstein  | ✓        |

| Prefix | Country | Deployed  |
|--------|---------|---|
| +972   | Israel  |  |

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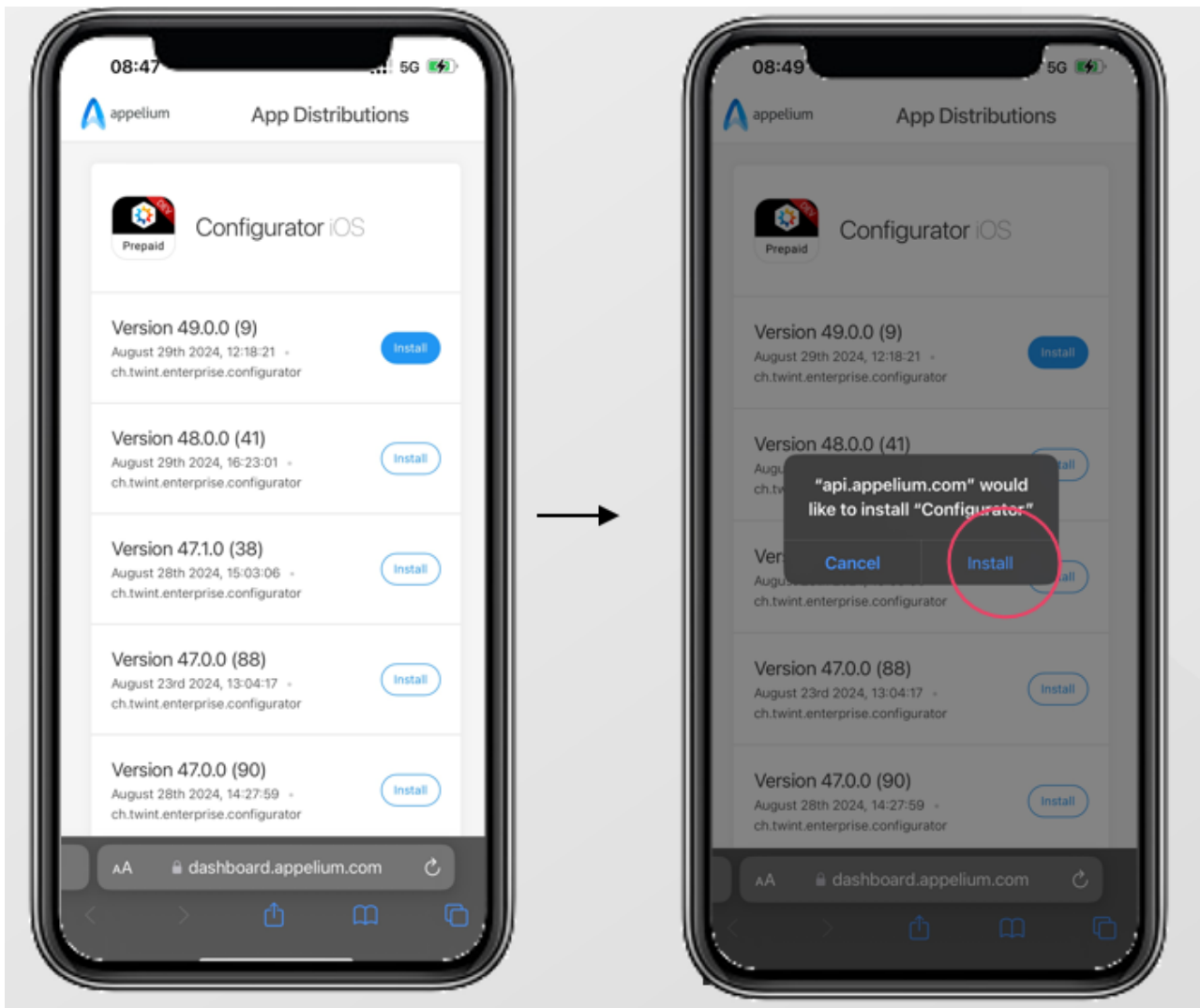
## 4 Downloading the TWINT configurator app

**Download:**

- Please scan the relevant QR code with your camera phone and download the app.

| iOS  | Android  |
|--|--|
|    |   |
| <p>Link: <a href="https://dashboard.appelium.com/twint/app-distributions/configurator">https://dashboard.appelium.com/twint/app-distributions/configurator</a></p> | <p>Link: <a href="https://dashboard.appelium.com/twint/app-distributions/configurator-android">https://dashboard.appelium.com/twint/app-distributions/configurator-android</a></p> |



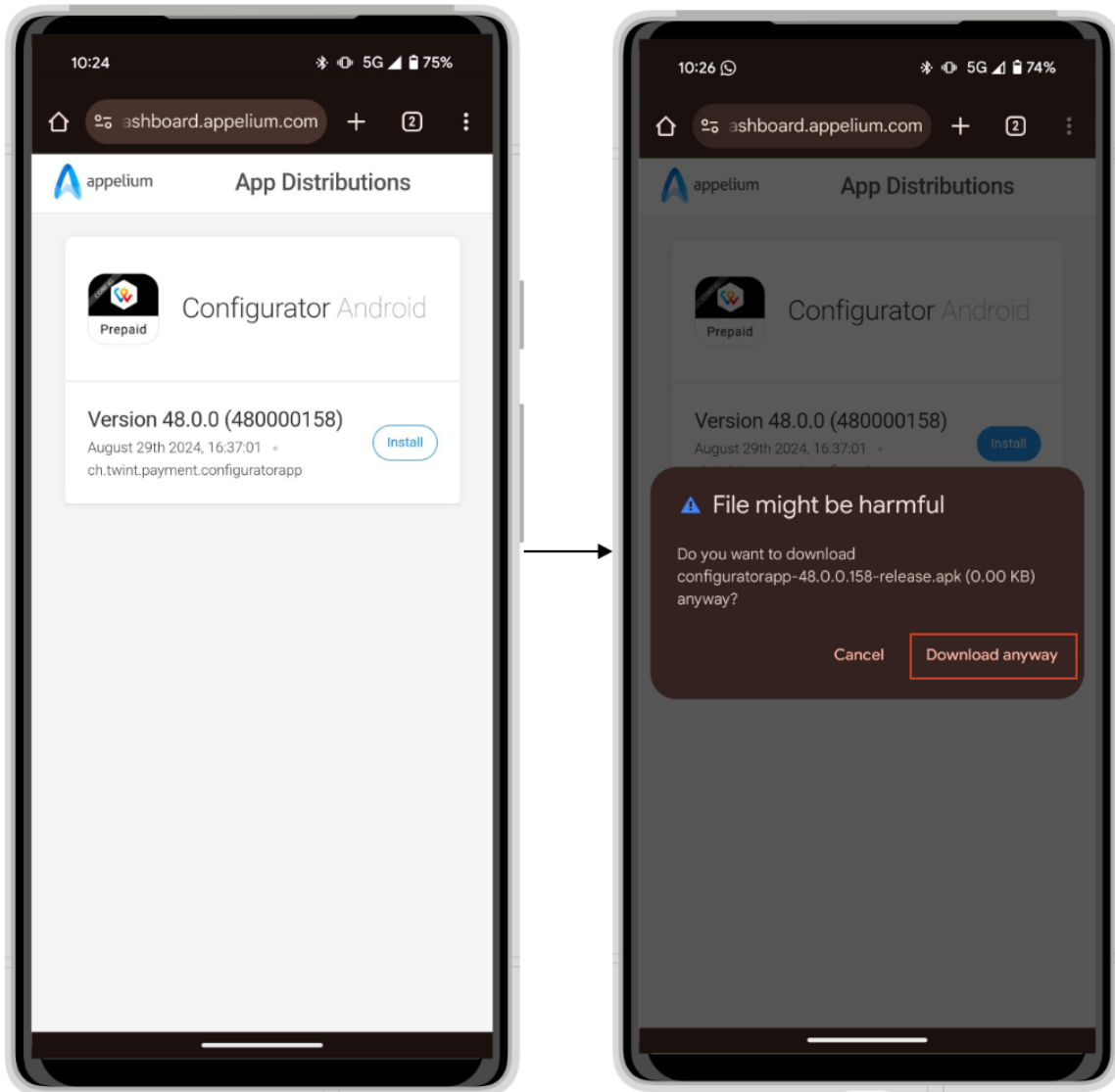


1. After you can the QR code, the [appcenter.ms](http://appcenter.ms)<sup>1</sup> website will open. Click on: «**Install**».
2. Click on: «**Install**»

## 4.1 Android:

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<sup>1</sup> <http://appcenter.ms>



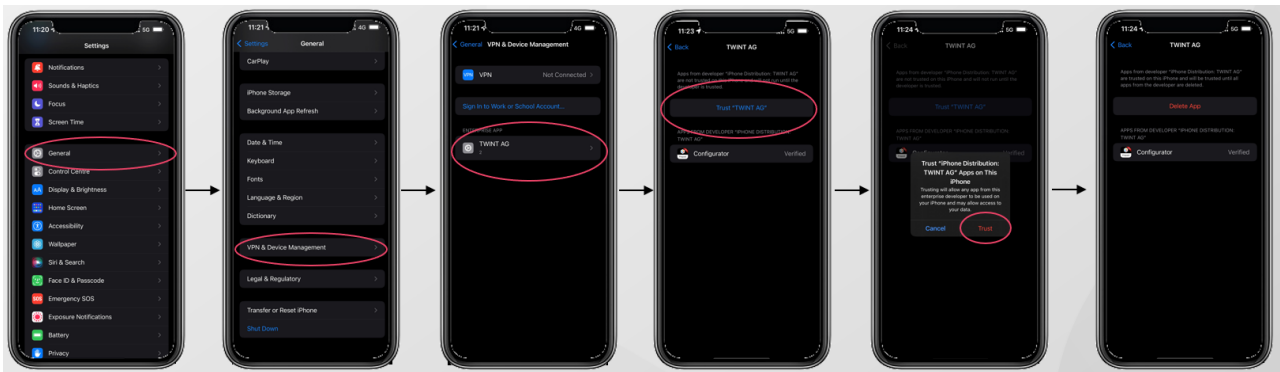
1. After you can the QR code, the [appcenter.ms](http://appcenter.ms)<sup>2</sup> website will open. Click on: «**Install**».
2. Click on: «**Download anyway**»
3. Install the application from your downloads

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## 4.2 iOS: Downloading the TWINT configurator app

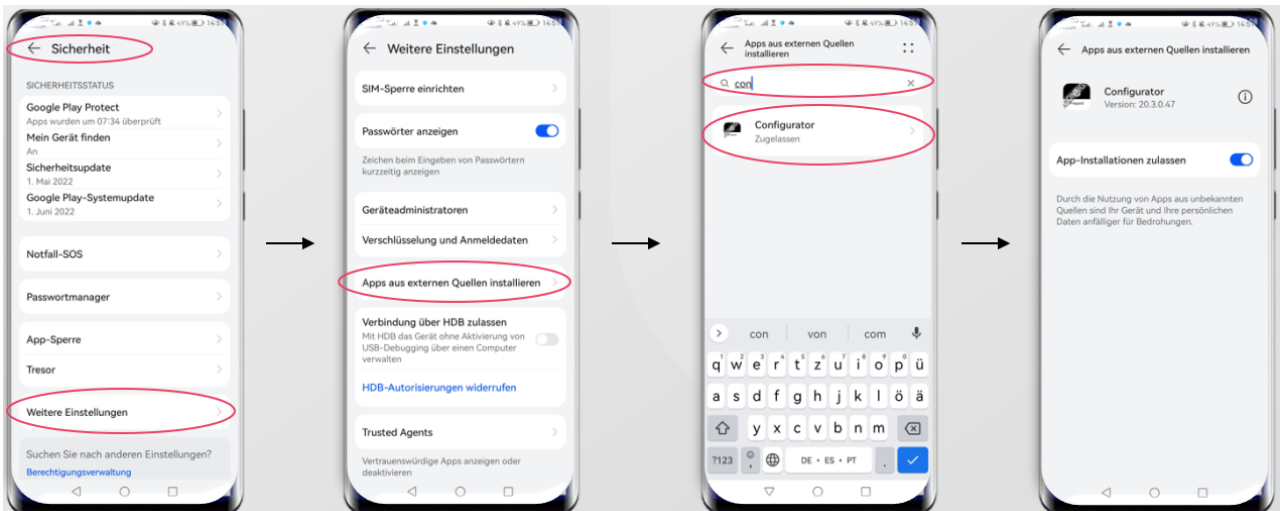
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<sup>2</sup> <http://appcenter.ms>



1. Go to the settings. Click on: «General»
2. Click on: «VPN & Device Management»
3. Click on «TWINT AG»
4. Click on: «Trust 'Twint AG'»
5. Click on: «Trust»
6. Done

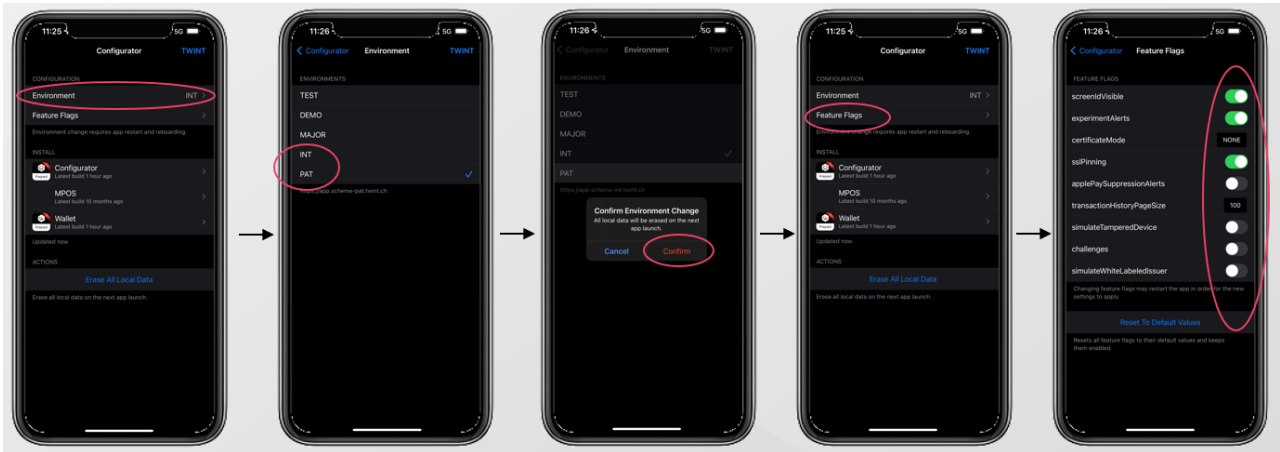
### 4.3 Android: Downloading the TWINT configurator app



1. Open the «Settings» and then click on: «Security» and then on «More settings»
2. Click on: «Install apps from external sources»
3. In the search box enter: «Configurator» and click on it.

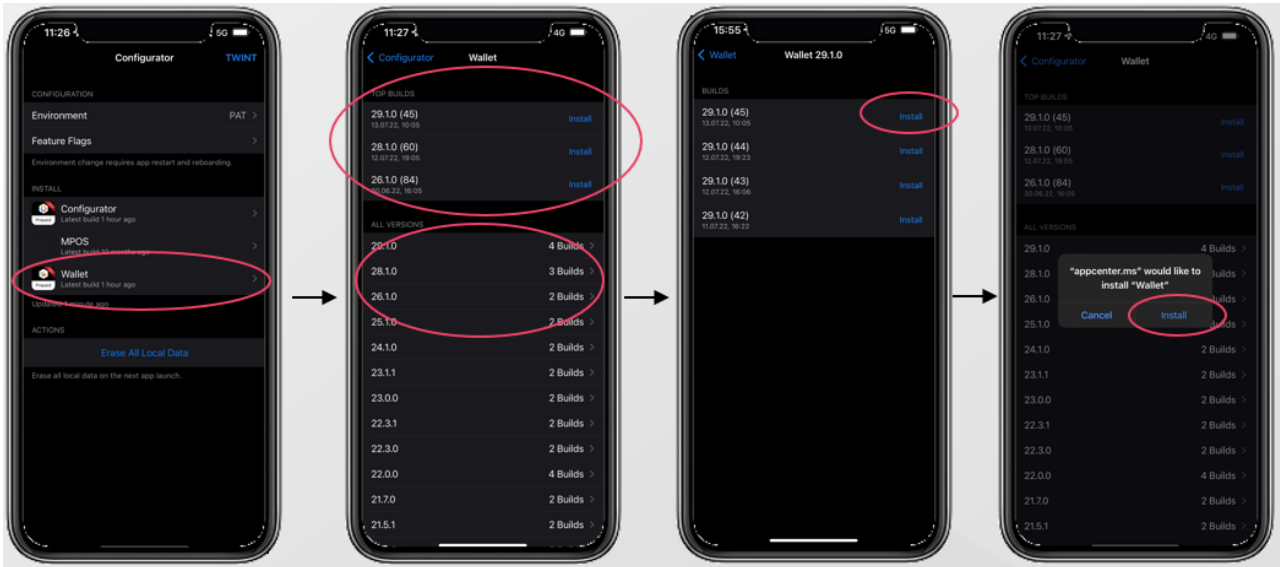
4. Click on: «**Allow apps installs**»
  5. **Done**
-

## 5 Selecting the TWINT testing app environment



1. Open the TWINT configurator app. To select the environment (e.g. INT), click on: «**Environment**»
2. Selection of environment → Click on: «**PAT**» or «**INT**» depending of your test environment
3. *Optional:* Switch environment under 'Environment'. If necessary. Click on: «**confirm**»
4. *Optional:* Open feature flags. Click on the desired (e.g. screenIdVisible: «**Feature flag**») (*Permanent note as to which testing app is installed.*)
5. *Optional:* Feature flags → Activate (if desired)
6. **Done**

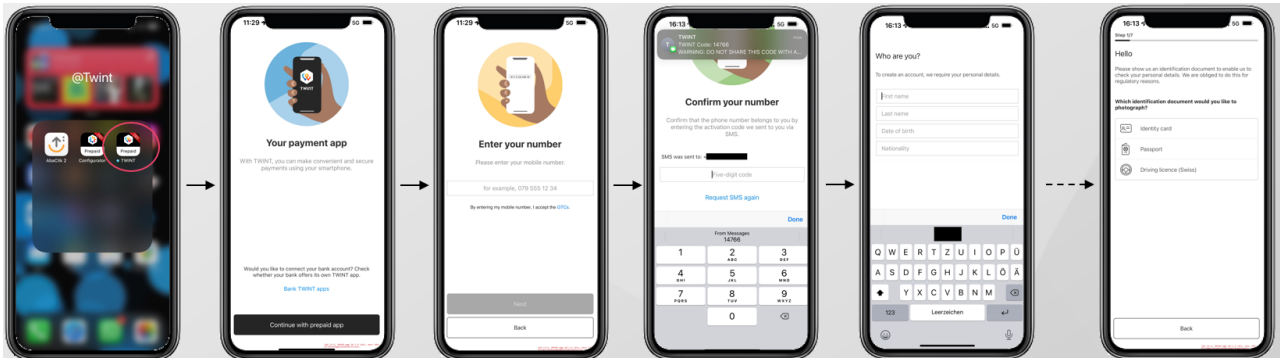
## 6 Selecting the TWINT testing app version and build



1. Open the TWINT configurator app. To now select the TWINT testing app version, click on: «**Wallet**»
2. Selection of version (latest always at top) → Click on: «**XXX builds**»  
⚠️
3. Selection of build (version edition – latest always at top) → Click on: «**Install**»
4. Click on: «**Install**»

## 7 Onboarding the TWINT testing app

**Caution!** If the TWINT testing app and a productive version of the TWINT Prepaid app is installed on the same device, it can lead to complications while testing. Please only have the TWINT testing app installed.

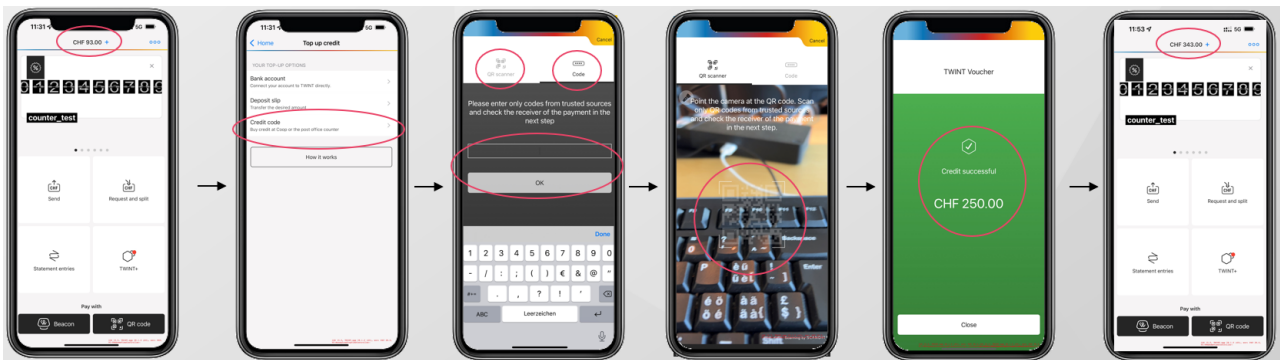


1. Open the relevant TWINT testing app.
2. Click on: **«Continue with prepaid app»**
3. Enter your mobile number.
4. You will receive a message with a five-digit code. Enter the code.
5. During the first installation: click on **«Onboarding»**. For further installations of the TWINT testing app: click on **«Log in»**
6. Perform onboarding steps. For step 1/7, something can be photographed as identification.

## 8 Topping up credit

### Topping up credit:

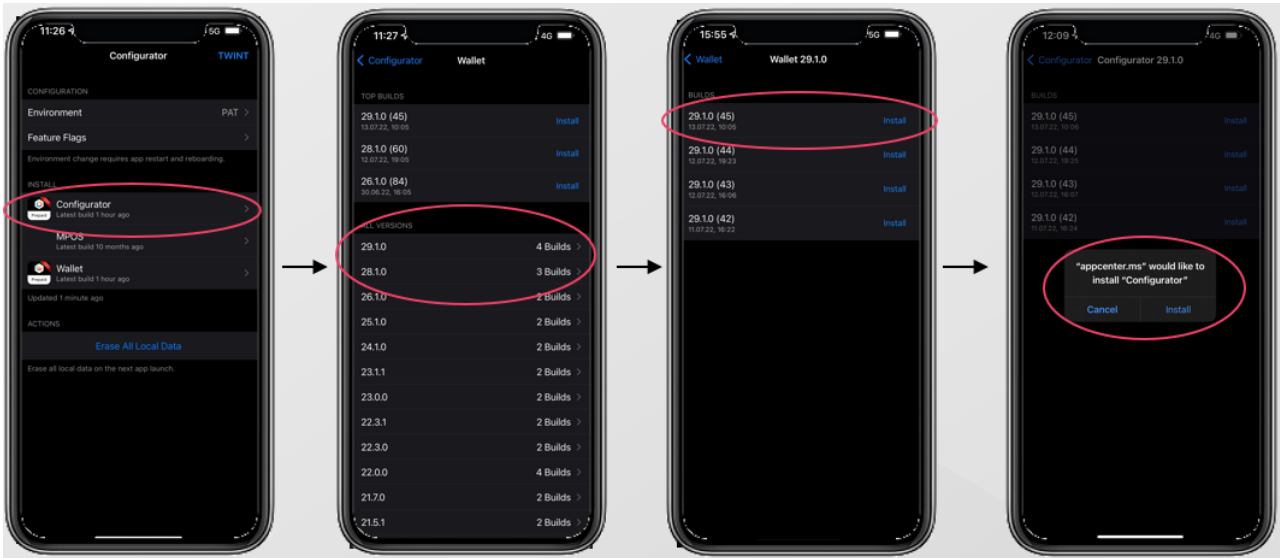
Please reach out to your integrator to receive a voucher code. Once you have it, enter or scan your personal credit code.



1. Open the TWINT testing app.
2. Top up via code – click on: **«Credit code»**
3. Select whether QR code/code. Enter the voucher code ...
4. ... **or** scan the voucher QR code.
5. After entering/scanning you will see a green screen with **«Credit successful»**
6. **Done**



## 9 Updating the TWINT configurator app



1. Check regularly whether the latest version of the TWINT configurator app is installed. Click on: **«Configurator»**
2. The latest version of the configurator is at the top. Click on: **«Build»** to see which is the latest build.
3. The latest edition of the build version is at the top. Click on: **«Install»** in order to install the latest TWINT configurator app build.
4. Updating the configurator (update regularly).
5. **Done**